

# BOSS PRODUCTS VSI by BOSS Snowplow WARRANTY

## What this warranty covers:

BOSS Products – a division of the Toro Company, promises to repair BOSS equipment if defective in material and workmanship for the period below. The warranty only applies if you perform the routine maintenance specified in the *Operator's Manual*. BOSS Products makes no other express warranty. The engine manufacturer may provide its own engine warranty and special emissions system warranty. If applicable, this documentation will be provided with your product.

#### Who is covered:

The original purchaser from an Authorized VSI by BOSS Snowplow dealer. All products must be registered at time of purchase.

## **Warranty Period:**

**Complete Product:** 2-years parts and labor from the original date of purchase. The 2-year warranty only applies to VSI units built by BOSS Products – a division of The Toro Company (Serial Number 400000000 and higher)

Parts:1 year from the date of purchase (No Labor). Proof of purchase is required.

### **Legacy Series - Honda GX200 Engine Warranty:**

The Honda GX200 engine on VSI units holds its own independent warranty and is <u>not</u> covered under the BOSS Products 2-year warranty. The Honda engine has its own warranty policy and warranty period. Any and all repairs made within that warranty period must be performed by an Authorized Honda Engine Dealer. To locate the closest Authorized Honda Engine Dealer, visit: <a href="https://engines.honda.com/dealer-locator">https://engines.honda.com/dealer-locator</a>

## **Legacy Series - Kohler Command Pro CH255 Engine Warranty:**

The Kohler Command Pro CH255 engine on VSI units holds its own independent warranty and is <u>not</u> covered under the BOSS Products 2-year warranty. The Kohler engine has its own warranty policy and warranty period. Any and all repairs made within that warranty period must be performed by an Authorized Kohler Engine Dealer. For technical help and warranty support, or to locate an Authorized Kohler Engine Dealer, please call (800)544-2444, or visit: <a href="https://kohlerpower.com/en/engines/dealers?model=CH440">https://kohlerpower.com/en/engines/dealers?model=CH440</a>

### What BOSS PRODUCTS will do:

BOSS PRODUCTS promises repair or replace defective parts at no charge within the warranty period. You must maintain your BOSS Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or you, is at your expense. Parts scheduled for replacement as required maintenance ('Maintenance Parts'), are warranted for the period up to the scheduled replacement time for that part.

#### What you must do to for warranty service:

To obtain warranty service, purchaser must return the defective product to an authorized VSI by BOSS Snowplow Servicing dealer (preferably the one from whom the product was purchased) within the warranty period. Purchaser must be able to verify the original purchase date and have the machine registered with BOSS Products. All transportation costs to and from the dealer will be the responsibility of the purchaser. To locate an authorized VSI by BOSS Snowplow Dealer nearest to you, use this link: https://www.bossplow.com/en/locator

#### **Items and Conditions Not Covered:**

Not all product failures or malfunctions that occur during the warranty period are defects in materials and workmanship. This express warranty does not cover the following:

- 1. Cost of regular maintenance or parts such as batteries, spark plugs, fuses, filters, lubricants, fluids, fuel, hoses, hardware, etc.
- 2. Components failing due to normal wear
- 3. Any product or part that has been altered, misused, neglected, requires replacement or repair due to accidents of lack of proper maintenance
- 4. Pickup and delivery charges unless otherwise specified
- Repairs or attempted repairs by anyone other than an Authorized BOSS Servicing Dealer
- 6. Failure to follow the fueling instructions and requirements (consult the Operator's Manual for details), such as:
  - a. Use of old fuel (more than 30 days old) or fuel which contains more than 10% ethanol or more than 15% MTBE
  - b. Failure to drain the fuel system prior to any period of non-use over 1 month
  - c. Improper fuel
- 7. Repairs or adjustments due to the following
  - a. Contaminants in the fuel system
  - b. Failure to perform required maintenance and/or adjustments
- 8. Improper starting procedures
- Product failures resulting from the use of modified or unapproved accessories or non-BOSS parts
- 10. Failures caused by outside influence, including, but not limited to, weather; storage practices; contamination; or the use of unapproved lubricants, additives, or chemicals.

## **Limits of BOSS Products Liability are:**

BOSS PRODUCTS' LIABILITY IS EXPRESSLY LIMITED TO REPAIR OR REPLACEMENT OF DEFECTIVE PARTS. BOSS PRODUCTS SHALL NOT BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL OR CONTINGENT DAMAGES WHATSOEVER, EVEN IF DAMAGES ARE CAUSED BY THE NEGLIGENCE OR FAULT OF BOSS PRODUCTS'. BOSS PRODUCTS DOES NOT COVER LOST TIME IF EQUIPMENT IS DEEMED INOPERABLE. THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS AND IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.