

Troubleshooting Guide

Glossary of Problems:

1. Pump motor does not run.
2. Pump continues to run with switch in neutral.
3. Plow will not lower.
4. Plow will not raise or raises slowly, motor runs.
5. Blade Angles While Plowing Snow
6. Blade will not angle, but motor runs.
7. Blade angles too easily while plowing.
8. Oil leaks from cylinders.
9. Battery goes dead with all switches in neutral.
10. Plow does not clean-up snow from low areas.
11. Oil runs out of fill cap of hydraulic pump.
12. Pump chatters when raising the plow or angling blade.
13. SmartHitch2™ will not attach plow.

PROBLEM	DIAGNOSTIC CHECK	RESULT
1. Pump motor does not run.	Check power/ground cables and control cables are connected properly.	Connect.
	Check for voltage at pump motor while ignition switch is on and LIFT control button is pushed.	If voltage is present, pump motor has failed or pump has seized. Motor brushes may be replaced, otherwise replace pump/motor assembly.
	Check for power to the solenoid by testing for voltage between both large terminals and ground.	If voltage is not present between one large terminal and ground, the cable between the battery and solenoid is disconnected or broken.
	Check for voltage between the other large terminal of the solenoid and ground while jumping power to the small terminals with the white wire.	If NO voltage is present, solenoid has failed and must be replaced. If voltage is present, wire from small terminal of solenoid to ground may be disconnected or broken.

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PROBLEM	DIAGNOSTIC CHECK	RESULT
	Test power to the control box by checking voltage between black wire and ground at the white 9-pin connector.	If NO voltage is present, power from fuse box has become disconnected. If voltage is present check wiring and control box switch.
2. Pump continues to run with switch in neutral.	Disconnect controller, ignition ON.	If pump continues to run, solenoid has failed in the closed position. Quickly remove power to the pump by disconnecting the power/ground cables to the plow. Replace solenoid.
		If pump stops running, check wiring of switch box for short between black and white/black wire in control box, or failed switch.
3. Plow will not lower.	Check power/ground cables and control cables are connected properly.	Connect.
	Check flow control valve.	If flow control valve is completely closed, place RAISE/LOWER switch on controller in NEUTRAL, then open the flow control valve.
	Check wiring on valve manifold for proper connections.	Refer to the Manifold Wiring Diagram in this manual.
	Check for voltage between solenoid valve terminal and ground with ignition switch on and control switch in FLOAT position.	If voltage is present solenoid valve or valve coil has failed. Replace valve.
	Test power to the control box by checking voltage between black wire and ground at the white 9-pin connector.	If NO voltage is present, power from fuse box has become disconnected. If voltage is present, check wiring and switch of control box.
4. Plow will not raise or raises slowly (pump motor runs).	Check hydraulic fluid level.	Hydraulic fluid level should be within $\frac{3}{4}$ " from top of reservoir when lowered. See Hydraulic Fluid Fill Procedure located in this manual.

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PROBLEM	DIAGNOSTIC CHECK	RESULT
	Check that power/ground cables and control cable are connected properly.	Connect.
	Check wiring on valve manifold for proper connections.	Refer to the Manifold Wiring Diagram in this manual.
	Load test battery.	Replace battery if weak or defective.
	Check pressure at pressure port of pump.	If pressure is less than 2500 psi (at end of lift). Motor brushes may be defective, pump pressure relief valve may be contaminated, damaged, or set less than 2500 psi, pump may be worn.
	Check LIFT Solenoid Valve	Lift solenoid valve not opening completely. Replace.
		Check wiring and controller.
5. Blade angles while plowing snow.	Check angle solenoid valve on manifold Check pressure	If solenoid valve is contaminated, clean or replace. If pressure relief valve is contaminated, clean or replace.
6. Blade will not angle or angles slowly, motor runs.	Check hydraulic fluid level.	Hydraulic fluid level should be within $\frac{3}{4}$ " from top of reservoir when lowered. See Hydraulic Fluid Fill Procedure located in this manual.
	Check power/ground cables and control cable are connected properly.	Connect.
	Check wiring on valve manifold for proper connections.	Refer to the Manifold Wiring Diagram in this manual.
	Load test battery.	Replace battery if weak or defective.

PROBLEM	DIAGNOSTIC CHECK	RESULT
	Check Angle solenoid valve.	Angle solenoid valve not opening completely. Replace.
		Check wiring and controller.
7. Blade angles too easily while plowing.	Pressure relief valve pressure set too low.	See an Authorized BOSS Dealer for pressure relief valve adjustment.
8. Oil leaks from cylinders.	Check rod condition.	If rods are pitted or rough, polish with copus cloth or extra fine steel wool.
9. Battery goes dead with all switches in neutral.	Possible short in switches.	Inspect wiring of controller.
	Possible short in wiring harness.	Repair damaged wire.
	Possible short in valve coils.	Replace coils.
10. Plow does not clean-up snow from low areas.	UP/DOWN switch not in neutral.	Place switch in FLOAT position.
11. Oil running out of fill cap of hydraulic pump.	Watch customer mount and dismount plow for proper procedure.	Power SmartHitch2™ functions if installed. See Mounting instructions.
	Pump reservoir over filled.	Reservoir should be filled to ¾" from top.
	Hitting snow banks too hard.	Do not plow recklessly.
12. Pump chatters when raising plow or angling blade.	Hydraulic fluid low.	Add hydraulic fluid. Reservoir should be filled to ¾" from top.
13. SmartHitch2™ will not attach plow.	Make sure key is on and controller is in FLOAT.	Turn key on and put controller in FLOAT.
	Make sure controller is staying in the FLOAT position.	If controller comes out of FLOAT when using the SmartHitch2™ switch, replace the controller.
	Check valve block and SmartHitch2™ switch for proper connections.	Refer to manifold wiring diagram located within this manual.
	If winch is installed on vehicle, make sure winch hook is not interfering.	Allow some slack on winch cable, reposition, and retry.